# Physical observation

Using physical checks to perform problem determination actions on systems

## Light path

Light path diagnostics uses a system of LEDs that are connected to different components. When an error occurs on a component, warning LEDs will be lit on the front operator panel and on the failed component.

Light path diagnostics LEDs can be found in the three following locations:

- The front operator information panel
- The rear of the server (this location includes power supply LEDs)
- On the system board



A description of each system's light path can be found in the following documents:

- Downloadable PDF Maintenance Manual on the <u>Lenovo Support</u> website
- Online resource The server components section on the <u>ThinkSystem Documentation</u> website

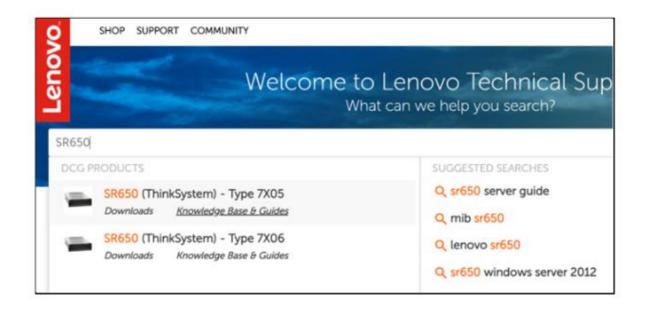


Click each number in turn to see more information.





To download the Maintenance Manual PDF, go to the <u>Lenovo Support</u> website and enter the system product name or machine type in the search bar. In the example shown here, the SR650 machine type 7X05 was searched for.

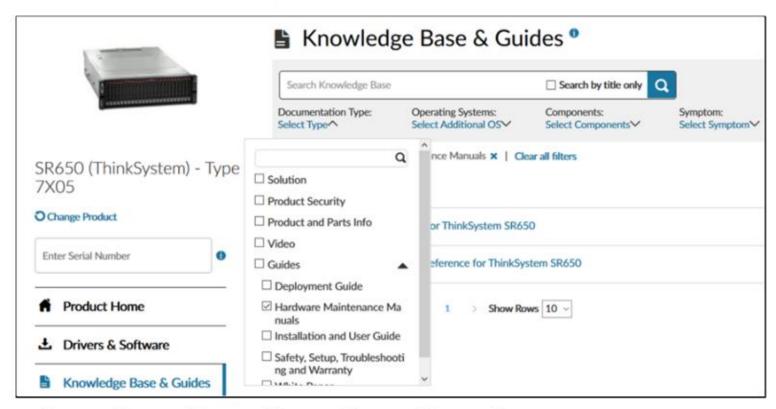








On the system download page, click **Knowledge Base & Guides** → **Documentation Type**, and select **Hardware Maintenance Manuals**.

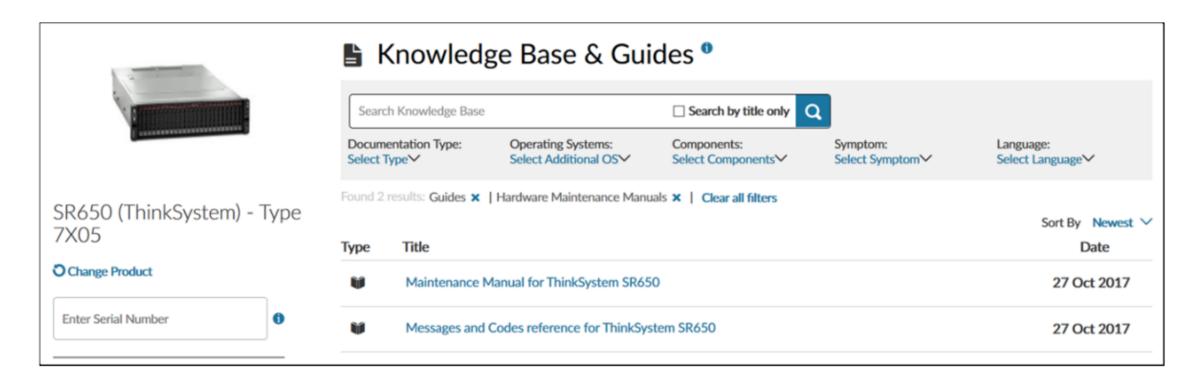


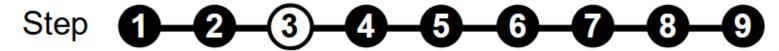






Click **Maintenance Manual** to see the PDF.





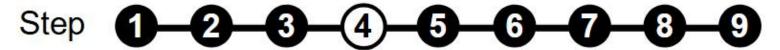




In the Maintenance Manual, refer to the LED sections in the Server components chapter.

Turn off the server	Install the front I/O assembly
Chapter 2. Server components 19	Hot-swap drive replacement
Front view	Remove a hot-swap drive
Front I/O assembly	Install a hot-swap drive
Rear view	Backplane replacement
Rear view LEDs	Remove the 2.5-inch-drive backplane
System board components	Install the 2.5-inch-drive backplane
System board LEDs	Remove the 3.5-inch-drive backplane
System board jumpers	Install the 3.5-inch-drive backplane
Internal cable routing	memory module replacement
VGA connector	Remove a memory module
Front I/O assembly	Memory module installation rules
GPU	Install a memory module
Backplane 41	RAID adapter replacement
Parts list	Remove the RAID adapter
Power cords	Install the RAID adapter
Chanter 2 Hardware replacement	CMOS battery replacement

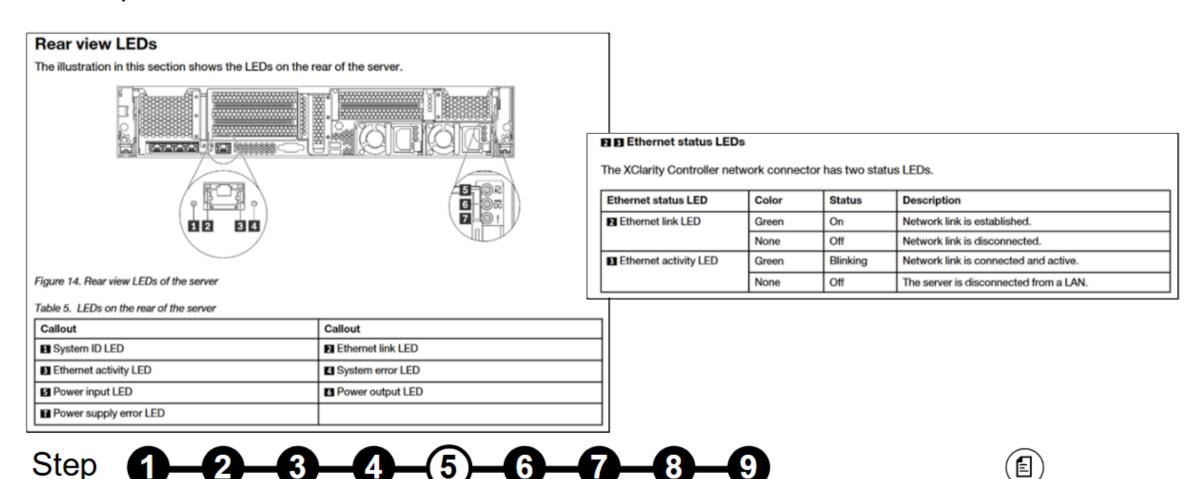
**Note:** In this example, **Front view LEDs** is not shown in the table of contents, but a description of the front LEDs is available in the **Front view** section. .







A description of the rear LEDs in the SR650 Maintenance Manual





For online documents, go to the ThinkSystem Documentation website.

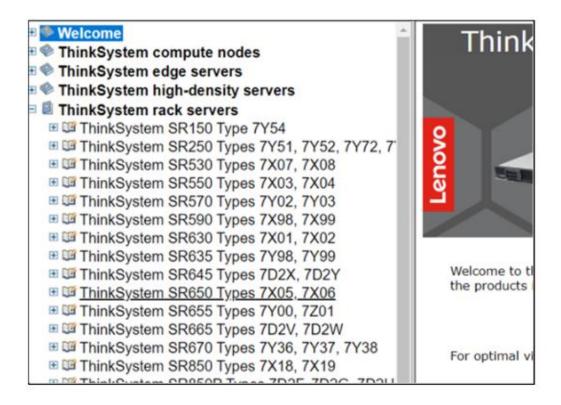








Select a system from the panel on the left. In this example, the ThinkSystem SR650 has been selected.



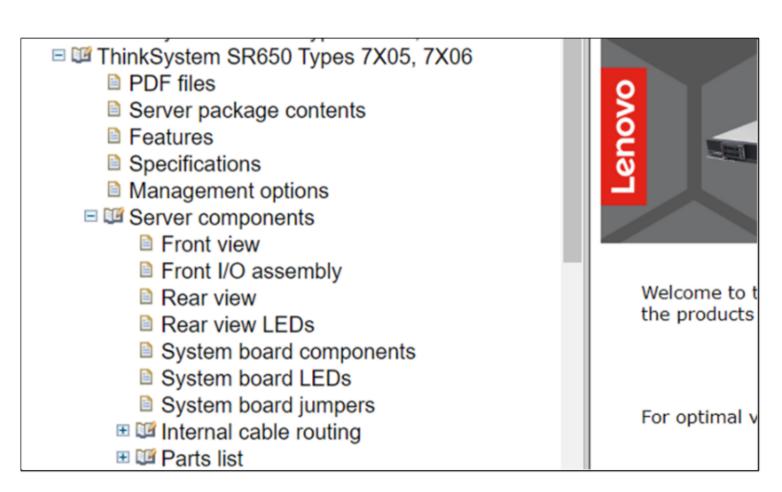






Under the system name, click **Server components** to expand the menu. Click LED-related sections to continue.

Note: In this example, Front view LEDs is not shown in the menu, but a description of the front LEDs is available in the Front view section.

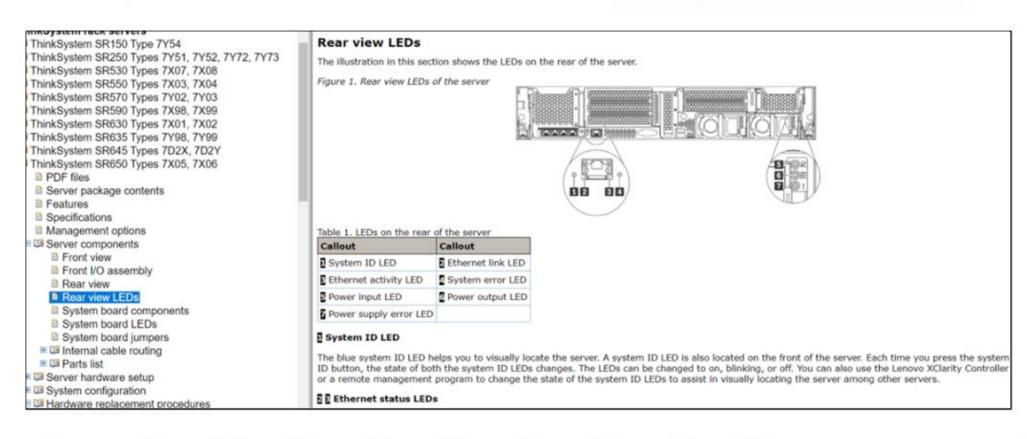








A description of the SR650 rear LEDs from the ThinkSystem Documentation website



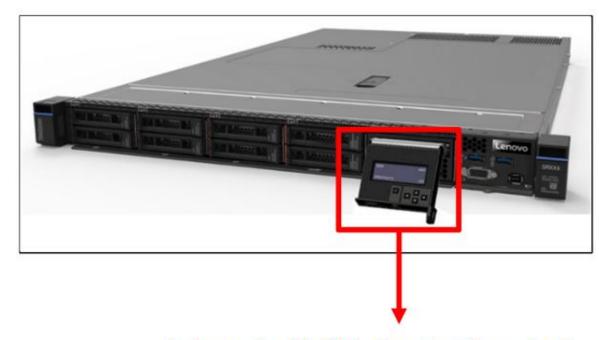






### LCD diagnostic panel/handset

Selected ThinkSystem servers support the optional integrated LCD diagnostic panel and external LCD diagnostic handset. The panel or handset can be used to quickly access system information such as active errors, system health status, firmware version, network connection status, and health information.





Integrated LCD diagnostic panel

### Demo: LCD diagnostic panel/handset

A demo video is available on the course landing page.





# Key takeaways

- For problem determination and troubleshooting purposes, onsite support personnel should check the system light path and optional LCD diagnostic panel. They should also check the server for irregular smells or noises.
- For descriptions of ThinkSystem light paths, refer to technical documents on the <u>Lenovo</u> <u>Support</u> website or the <u>ThinkSystem Documentation</u> website.



#### Quiz

Q: Where can engineers find server LED information?

In the service maintenance manual

On the sticker on the top cover

On the server's pull-out tab