

Lenovo

Enterprise Services Education

DDR4 unique identifier January 2016 Study guide

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DDR4 unique identifier – Preface

Preface

DDR4 unique identifier

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To provide feedback or receive more information about this course, send an e-mail to <u>ServicesEdu@lenovo.com</u>



DDR4 unique identifier – Prerequisites and objectives

Prerequisite courses

There are no prerequisites for this course.

Objectives

After completing this course, you will be able to:

1. Identify unqualified DIMMs in Lenovo systems.

DDR4 unique identifier - Overview

DDR4 unique identifier

Overview

DDR4 unique identifier

The DDR4 unique identifier provides a comprehensive solution to the unqualified DIMMs issue, discourages the use of unqualified DIMMs in Lenovo systems, and improves the memory field quality.

- Each TruDDR4 Memory DIMM has a unique signature programmed into the DIMM SPD.
 - o UEFI uses a Lenovo proprietary algorithm to verify TruDDR4 Memory.
- When UEFI detects non-Lenovo DIMMs, the following message is logged: "Unqualified DIMMS Installed in System"
 - UEFI identifies DIMM slots that contain non-Lenovo DIMMs.
 - Properties below DIMM inventory in IMM show whether the DIMM is Unqualified.
 - Informational message in logs at all levels.

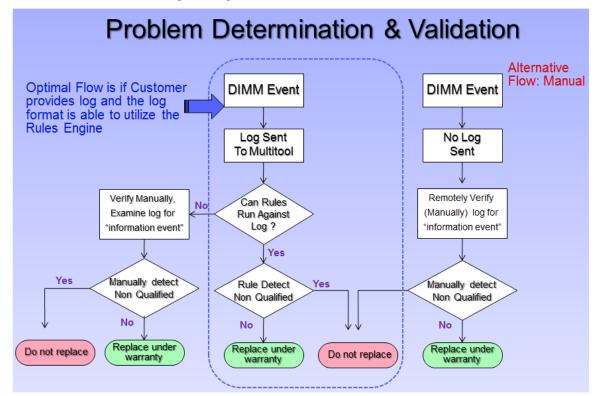


Figure 1: Problem determination and validation

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DDR4 unique identifier – System configurations and diagrams

System configurations and diagrams

When non-authentic DIMMs are installed, the AUXlog format is "Unqualified DIMM Serial Number: XXXX-V20 found in Mem card Y Slot Z."

When non-authentic DIMMs deassert, the AUXlog format is "Unqualified DIMM in Mem card Y Slot Z Deassert."

Note: XXXX: the DIMM serial presence data (SPD) number

Y: memory card number

Z: memory slot number

Unqualified DIMM information in the IMM event log

Figure 2 shows an unqualified DIMM in the IMM event log.

IBM I	ntegrated Manage	ment Module II			
1🚫	0 System S	Status Events -	Service and Support - Server N	Management 👻 IMM Management	t▼ SearchQ
This pa displaye		gical order (most	rent log, and allows you to sort and fi recent log entry first). For each log e ss more		
ast Co	llected Time:Thur, 1	Mar 2001 01:56:4	0 Filter: 🔕 <u>(</u>		Time: All Date Search Events Go
	Severity	Source	Date 👻	Event ID	Message
З∰ Т	otal 9 items. 0 items	selected.			
	🔕 Error	Memory	1 Mar 2001, 01:55:12.223 AM	0x00580A2	Invalid memory configuration for Sparing Mode. Please correct memory configuration.
	🚺 Informational	System	1 Mar 2001, 01:55:08.088 AM	0x005100B	Unqualified DIMM Serial Number : 503A596-V20 found in Mem card 0 Slot 1
	🚹 Informational	System	1 Mar 2001, 01:49:38.246 AM	0x400000730000000	The maximum power cap value changed from 261.80 watts to 201.20 watts.
	🚹 Informational	System	1 Mar 2001, 01:49:35.601 AM	0x4000007200000000	The minimum power cap value changed from 172.70 watts to 112.10 watts.
	🚹 Informational	System	1 Mar 2001, 01:49:19.677 AM	0x400000a700000000	The server is restarted by chassis control command.
	🚹 Informational	System	1 Mar 2001, 01:49:17.621 AM	0x4000000f00000000	Attempting to Power On server SN# KVX0182 by user USERID.
	🔢 Informational	Power	1 Mar 2001, 01:49:15.237 AM	0x816f00091301ffff	Host Power has been turned on.
	🔝 Informational	System	1 Mar 2001, 01:49:14.779 AM	0x400000140000000	The Platform Event Log on system SN# KVX0182 cleared by user USERID.
	Informational	System	1 Mar 2001 01:49:10 675 AM	0x400000140000000	The Audit Event Log on system SN# KVX0182

Figure 2: IMM event log



DDR4 unique identifier – System configurations and diagrams

Information about the UEFI setup firmware event page

Figure 3 shows unqualified DIMM information listed in the firmware event in UEFI.

Firmware Event		
SEL Record ID [W.5100B]	0x00FA Unqualified DIMM Serial Number : 503A596-U20 found in Mem card 0 Slot 1	SEL Record ID corresponding to this Firmware Event
↓=Move Highlight	Es	c=Exit

Figure 3: Firmware event

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DDR4 unique identifier – System configurations and diagrams

Information about the UEFI setup system event log page

Figure 4 shows unqualified DIMM information in the system event log in UEFI.

	System Event Log	
Total SEL entries [1] System Event > [2] Digital Discrete > [U.5100B] [3] Firmware Progress > [4] Firmware Progress > [5] Firmware Progress > [6] Firmware Progress > [7] Power Unit > [8] Cable/Interconnect > [9] Cable/Interconnect >	251	Select this option to view the Firmware Diagnostic Code and Extended Service Data for this event
[10] Digital Discrete		
↑↓=Move Highlight	<enter>=Select Entry</enter>	Esc=Exit

Figure 4: System event log



DDR4 unique identifier – System configurations and diagrams

Information about the UEFI setup POST event viewer page

Figure 5 shows unqualified DIMM information listed below the POST event viewer in UEFI.

	POST Event Viewer	
Entry 1 : [W.5100B] Entry 2 : [I.3818008] Entry 3 : [I.381800C]	Unqualified Dimm UEFI CRTM Non-Production Key Present IMM CRTM Non-Production Key Present	Warning Node: 1 Memory Card: 0 DIMM Slot: 1
Present		

Figure 5: POST event viewer



DDR4 unique identifier – Summary

Summary

This course enabled you to:

1. Identify non-Lenovo DIMMs in Lenovo systems.