

# ThinkSystem DM Series support flow

Support flow and AutoSupport flow

The Lenovo logo is positioned in the top right corner of the slide. It consists of the word "Lenovo" in a white, sans-serif font, oriented vertically. The text is set against a rectangular background that features a vertical color gradient, transitioning from a light green at the top to a light blue at the bottom.

Lenovo

# Support flow

Always check the ThinkSystem DM Series course LMS landing page for the latest DE DM Storage Support flow and AutoSupport Process Chart.

The screenshot displays a course landing page with a list of files under the heading 'Course files'. Each file entry includes a plus icon for expansion, a file icon, the file name, an edit icon, and an 'Edit' dropdown menu. A red rectangular box highlights the 'AutoSupport Process Chart' and 'DE DM Storage Support' entries.

File Name	Icon	Edit
Course files		Edit ▼
Couse description	Document	Edit ▼
AutoSupport Process Chart	Document	Edit ▼
DE DM Storage Support	Document	Edit ▼
ES71914B - study guide	Folder	Edit ▼ <input checked="" type="checkbox"/>
ES71914B supplement document	Document	Edit ▼
DM3000/5000 removal and installation videos	Video	Edit ▼
DM120S/240S removal and installation videos (same as DE120S/240S)	Video	Edit ▼