

# HX solution for SAP HANA

The HX appliance and certified nodes for SAP HANA

**Lenovo**

## ThinkAgile servers for SAP HANA

The ThinkAgile HX3320, HX7520, HX7820 appliances and HX3321, HX7521, HX7821 certified nodes now support the SAP HANA solution. Users can purchase the optional Lenovo Professional Services for the SAP HANA onsite deployment service with these six nodes. For more information, refer to the *ThinkAgile HX Solution for SAP HANA datasheet* on Lenovo Press.

<https://lenovopress.com/datasheet/ds0068-thinkagile-hx-series-for-sap-hana>

**Note:** These nodes do not include the SAP HANA license. User must obtain the SAP HANA license separately.



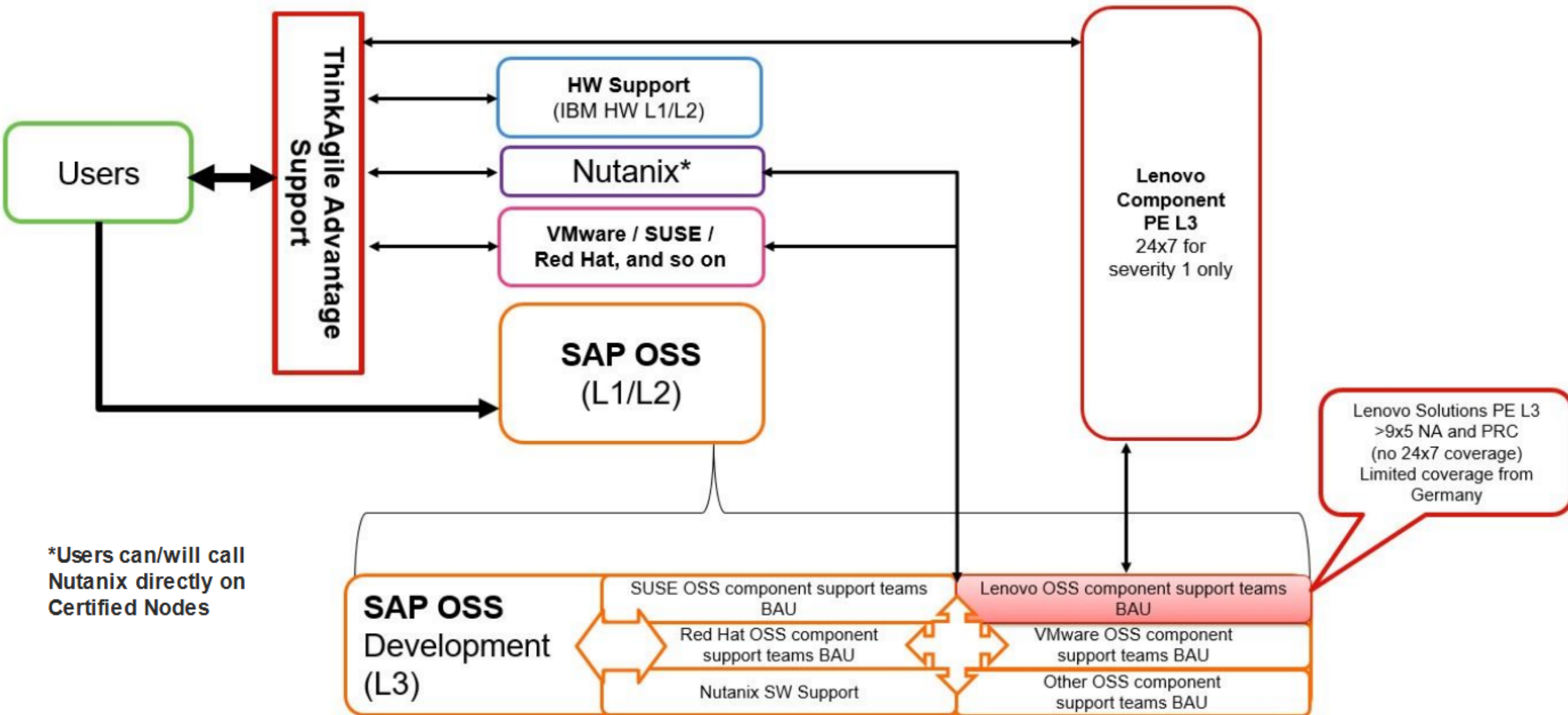
## HX nodes with SAP HANA support model

The SAP Online Service System (SAP OSS) is the Level 1 support of the SAP HANA. For countries with ThinkAgile Advantage support (TAA), if HX7820 or HX7821 users report any SAP HANA-related problems to the ThinkAgile Advantage Support team, the TAA team should escalate the problems to the SAP OSS directly.

For component supports outside the TAA countries, users should contact IBM, Nutanix, SAP, or other software vendors for further hardware or software support.

**Note:** Engaging support tickets to SAP is subject to user's consent and agreement to provide all necessary SAP OSS credentials.

# HX nodes with SAP HANA support flow





# Components support outside TAA countries support flow

