

Field system board replacement procedure

System board replacement procedure and flow chart

Lenovo

Customer responsibilities

To help servicers, the customer is responsible for the following items:

- Keeping the Activation Code (flyer)
- Maintaining a backup of the SED AK
- Moving the SE455 V3 to a safe working place for the field service
- Preparing the customer's mobile phone cable
- Engaging the IT department so that they can help to claim or activate the device when required
 - It is necessary to confirm whether the HW has been claimed. If it has not been claimed, the customer must work with the IT department to claim the device.
- Restoring the SED AK and the password from the backup file
- Returning the SE455 V3 to its usual location
- Ensuring wireless (network) connectivity
- Restoring FoD after a system board has been replaced
- Maintaining a backup of the FoD key(s)

SE455 V3 system board replacement procedure

The SE455 V3 system board replacement procedure is the same as that used on the SE350. Refer to the Field system board replacement procedure section in the [ES71911C Servicing the ThinkSystem SE350 edge server](#) course for more information.

