Smarter technology for all

Servicing the ThinkEdge SE455 V3

ES72547 February 2024

Prerequisites

- ES51757B Introducing ThinkSystem tools
- ES41759C ThinkSystem problem determination
- ES51780C Servicing the ThinkSystem storage controllers
- ES42430 AMD EPYC processor architecture for ThinkSystem V3 servers
- ES71911C Servicing the ThinkSystem SE350 edge server

Objectives

After completing the course, you will be able to:

- Describe the SE455 V3 and its components
- Describe the features and specifications of the SE455 V3
- Describe the different SE455 V3 mounting options and explain how to install them
- Describe the SE455 V3 security mechanism and explain how to activate the server
- Describe the problem determination steps and explain how to troubleshoot issues with the SE455 V3



Important service tip for the ThinkEdge SE455 V3

SSDs and/or M.2 drives are locked after an RoT module replacement

Firmware and RoT security module replacement issue

After replacing the firmware and RoT security module on the ThinkEdge SE455 V3, the SSDs and/or M.2 drives will be locked and the data they hold will be inaccessible. A future release of the RoT module (target release date: late March 2024) will correct this issue. Before then, a workaround procedure must be followed when replacing an RoT module.

Directions

- Refer to technical tip <u>TT1872</u> for full details of the procedure. (This information is for Lenovo employees and ASPs only, and you need credentials to open this page.)
- A bootable USB key with specific UEFI firmware is also required. Refer to the <u>How to do RoT Module FW update on ThinkSystem V3 machines</u> GLOSSE page to learn how to create a bootable USB key.

