Setting up a management hub

Connecting a hub and onboarding devices

Management hubs

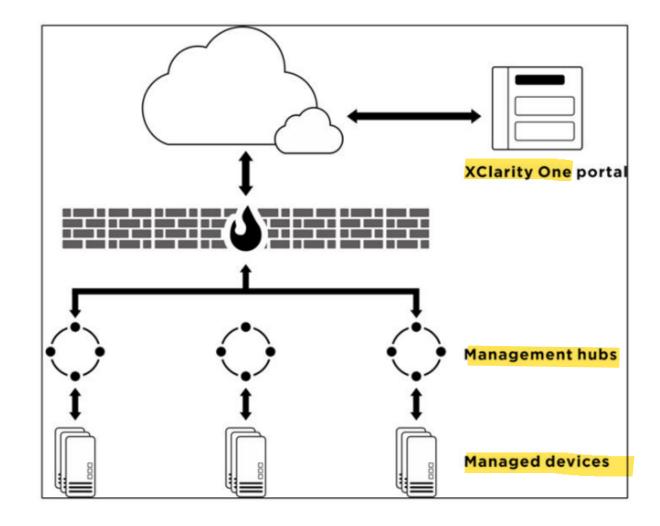
XClarity One monitors and manages devices through one or more lightweight device managers, called management hubs. A management hub runs as a virtual appliance in a customer's datacenters, potentially across multiple sites.

Before installing and configuring a management hub:

- Ensure that you have reviewed the prerequisites, including hardware requirements and recommendations for the management hub
- Ensure that the resources that you intend to manage are supported and are running the latest firmware versions

The following hypervisors are supported for the operation of a management hub as a virtual appliance:

- Linux KVM (.qcow2)
- Microsoft Windows Server with Hyper-V (.vhd)
- VMware vCenter ESXi (.ova)

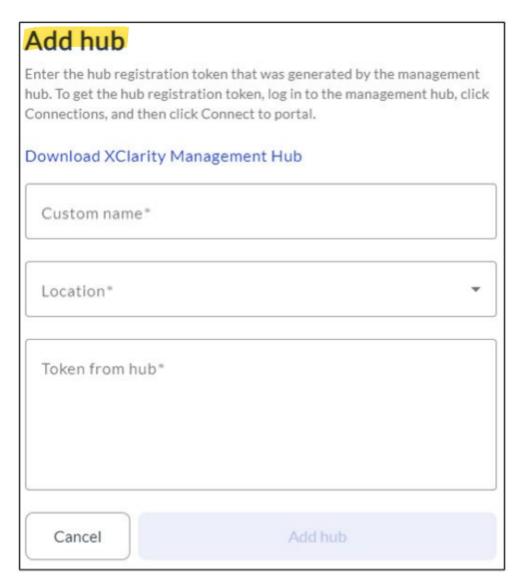


Installing and configuring a management hub

You can download the latest XClarity One Management Hub image from the XClarity One portal. Install the management hub on the host system and then work through the following steps:

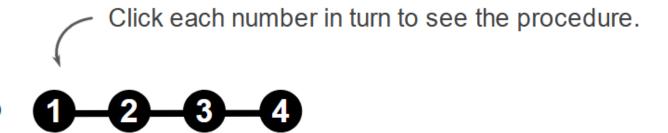
- Power on the virtual appliance
- Configure the IP address
- Sign in for the first time with the default username and password of USERID and PASSW0RD (These should be changed at the first possibility)
- Review and accept the End User License Agreement

Users can then log in to the management hub web interface.





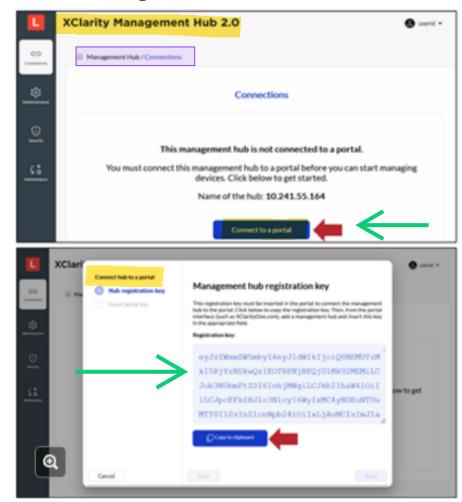
After the management hub has been installed, it can be connected to XClarity One. To make the connection, work through the following steps:





Step 1. Log in to the management hub and create the management hub registration key.

- Go to the Connections page and click Connect to Portal.
- Click Copy to clipboard to copy the registration key.



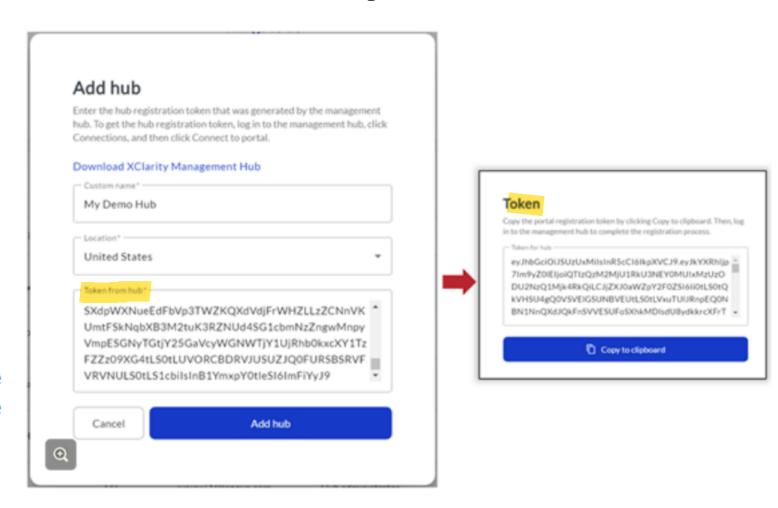






Step 2. Add the management hub registration key to XClarity One.

- On the XClarity One web page, go to Organization Management.
- Go on the Management Hubs card and click the button.
- Provide a custom name and location.
- Paste the hub registration key in the Token from hub field.
- Click Add hub. The Token pop-up window will be displayed.
- Click Copy to Clipboard to copy the portal registration key, and then close the window.









Step 3. Add the portal registration key to the management hub.

- In the management hub, paste the portal registration key in the Portal registration key page.
- Click Connect to complete the connection process.

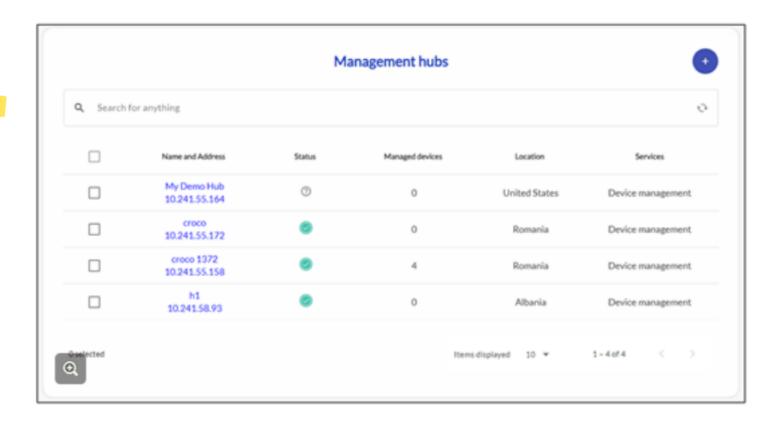


Step 1-2-3-4





Step 4. After the connection has been made, a hub instance will be displayed on the XClarity One web page.









Disconnecting a management hub from XClarity One

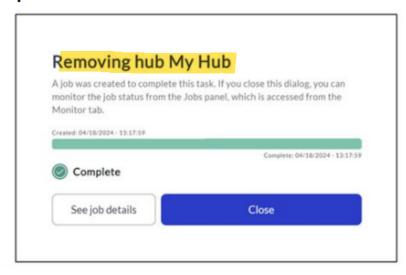
If you disconnect a management hub from XClarity One, all data for the hub will be deleted from the XClarity One portal. Device and system data will be retained in the management hub, which will continue to manage and receive data from connected devices. If the management hub is reconnected to the XClarity One portal, these devices will then appear as managed devices.

Work through the following steps to disconnect a management hub from XClarity One:

- Go to the Organization Management page
- Select the hub from the Management hubs table
- Click to remove the selected hub

You will be able to track the progress of the operation in a pop-up window.







Automatically discover devices

Devices must be discovered by a management hub before they can be managed by XClarity One.

Devices can be discovered automatically, with the management hub scanning the local network for supported devices at 15-minute intervals.



Manually discover devices

Devices must be discovered by a management hub before they can be managed by XClarity One.

From the XClarity One portal, supported devices can manually discovered in other subnets using specific IP addresses, a range of IP addresses, or by probing for manageable devices on specific IP subnets.

Click each number in turn to see the procedure.

Step





Manually discover devices

Step 1: To discover devices, select the **Unmanaged devices** tab from the context menu on the **Device** management screen. Click the add icon • in the **Unmanaged devices** panel, and then follow the steps in the wizard to identify the devices that you want to discover and the management hub that you want to use for the discovery.



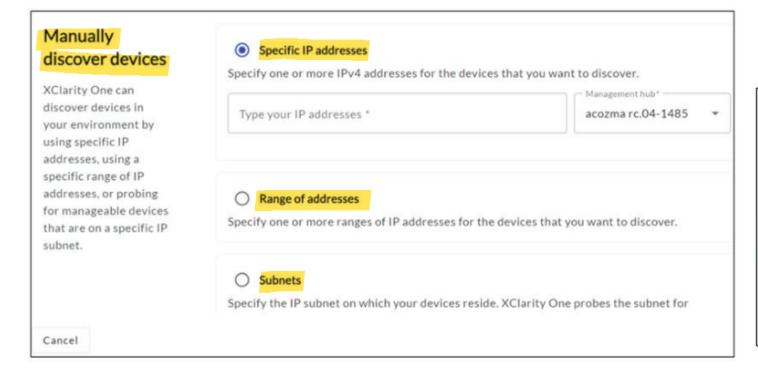


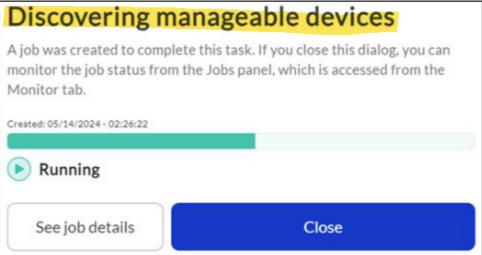




Manually discover devices

Step 2: A pop-up window will be displayed. Enter the necessary information to identify the devices you want to discover and the management hub you want to use for the discovery.







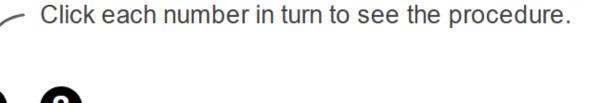






Onboarding devices

The final step in onboarding devices is to add them to the list of Managed devices.



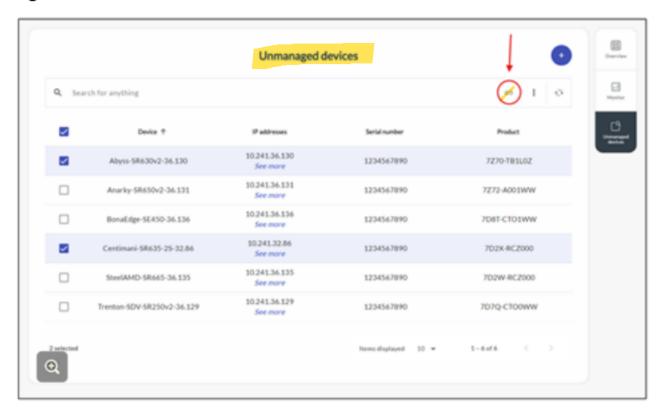


Step

Onboarding devices

Step 1: Select devices from the **Unmanaged devices** table and click the coicon to open the management wizard.

If a device is not discovered by a healthy management hub, a pop-up message will be displayed stating that this device is not manageable.



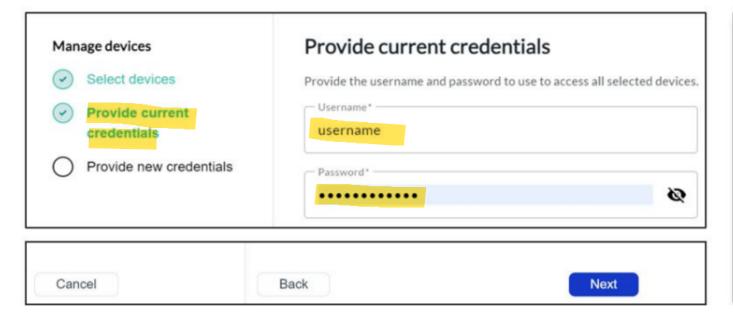


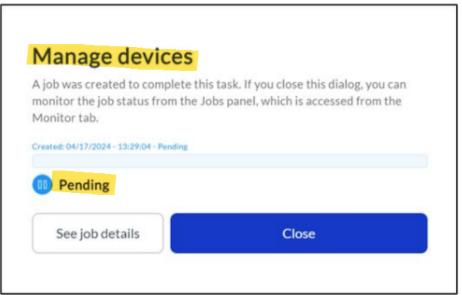




Onboarding devices

Step 2: When the management wizard is displayed, enter the username and password associated with the selected devices, and then click **Next**. You will be able to track the progress of the operation in a pop-up window.





Step

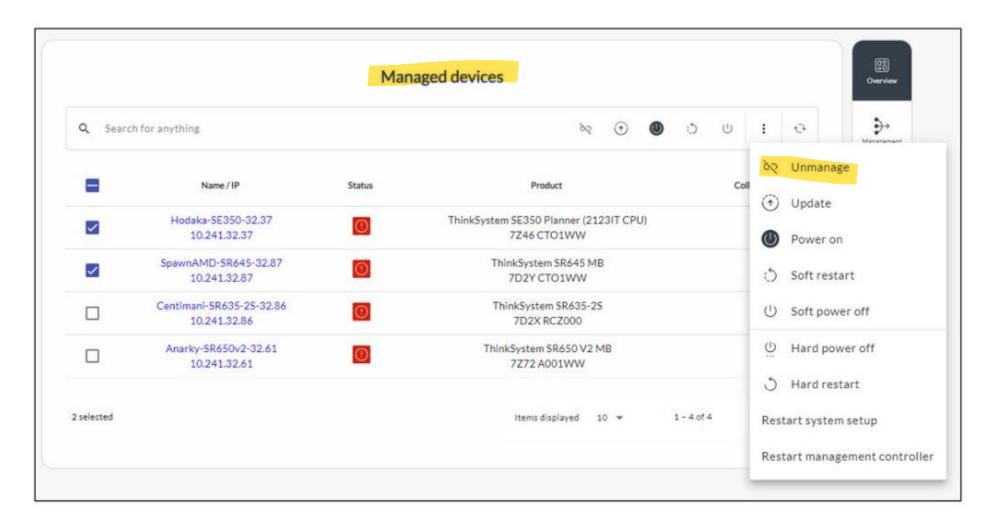






Removing devices

To remove a managed device, navigate to the **Device management** page, and then to **Managed devices**. Select devices, and then select **Unmanage**.



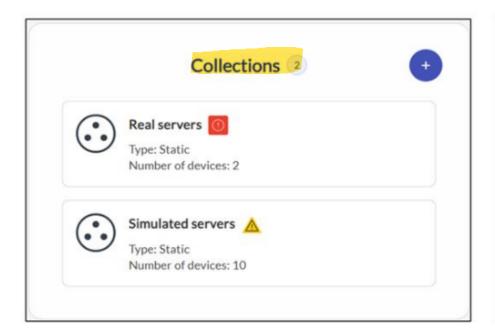


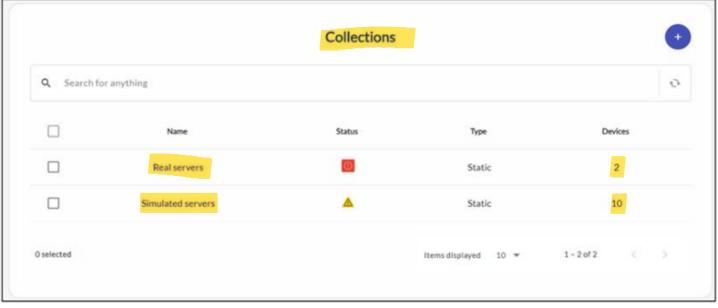
Collections

A collection is a static grouping of devices that can be managed together. Collections make it easier to see statistics for a selected group of devices. These statistics include health statistics, events, and alerts.

A device can belong to one or more collections.

To create a collection, click the + button on the dashboard or by the collections table. The collection creation wizard will then be displayed.





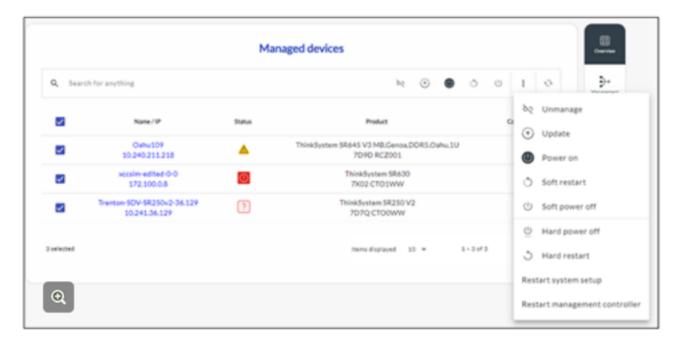


Power operations

The current power status of devices can be seen by selecting **Managed devices**.

On this page, you can also perform a soft power off or power on by clicking the power icon . You can also select specific devices and perform the following power operations:

- Power on: Power on the device
- Soft power off: Shut down the operating system and then power off the device
- Hard power off: Power off the device immediately
- Soft restart: Shut down the operating system (if applicable) and then restart the device
- Hard restart: Restart the device immediately
- Restart system setup: Restart the device to the BIOS/UEFI (F1) Setup
- Restart management controller: Restart the baseboard management controller





Remote access

Click the **Console** button in the **Action** panel on the **Device** page to open the management controller web interface (XCC). User credentials must be entered manually.

Note: Single sign-on (SSO) is not supported.





Things to do

General user guide

Things to do overview

After logging in to XClarity One, a **Things to do** section can be seen at the top of the screen. It serves as a guide to let users know what requires attention, and different tasks clearly shown in different boxes.

There are currently six types of things to do:

- Discover new devices if no managed devices are connected
- Manage new devices if the discovered devices are not managed by the XClarity One portal (Click <u>HERE</u> to see pictures)
- Alerts relating to specific servers
- Alerts about a hub losing connection to XClarity One
- Warning or Critical Memory Utilization if the customer alerts are set
- Warning or Critical Processor Utilization if the customer alerts are set (Click HERE to see a picture)

To dismiss a thing to do, click the dots in the upper right corner of the box and select either **Dismiss for me** or **Dismiss for everyone**.

